

You've made an excellent decision by choosing Momentum Physical Therapy. We take great pride in providing you with a superior physical therapy experience. In order to provide you with the best possible care, please address the following policies.

- Payment for services is due at the time of the service rendered unless payment arrangements have been approved in advance by our staff.
- We accept cash, checks, Master Card, and Visa.
- Returned checks and balances older than 30 days may be subject to additional collection fees and interest charges of 1.5% per month.
- A \$70 charge will be assessed for broken appointments and appointments cancelled without 24 hours advance notice. This will be charged to the credit card listed on your patient registration form.

We are anxious to help you receive your maximum allowable benefits. In order to achieve these goals, we need your assistance and your understanding of our payment policy.

- If you request, we will help you process your insurance claim form for your reimbursement. In order to do this, we will need complete insurance information from you. Please bring your insurance card(s) with you to your first appointment. We will keep this information on file. If your insurance changes, please notify us immediately.
- If you are a member of a PPO, HMO, or Medicare we will follow the plan's guidelines for billing and collections. You will be required to pay any deductibles and co-payments which you owe, or for any services which you agree to, but which are not covered by your insurance. Please be prepared to pay your co-payment and deductibles at the time of your visit.
- Not all services are a covered benefit in all contracts. Some insurance companies arbitrarily select certain services they will not cover.
- We will gladly discuss your proposed treatment and answer any questions relating to your insurance. If you do not have insurance coverage, you are expected to pay for our services, in full, at the time of each visit.

We realize that temporary financial problems may affect timely payment of your account. If such problems do arise, we encourage you to contact us promptly for assistance in the management of your account.

If you have questions about the above information or any uncertainty regarding your insurance coverage PLEASE don't hesitate to ask us. We are here to help you.

I have read and agree to the policies mentioned above.

Patient name: _____ Date: _____

Patient signature: _____

About the Authors

Robert Klapper, M.D.

Robert Klapper was born and raised in Queens, New York. He received his undergraduate degree in art history from Columbia University in New York then continued at Columbia's College of Physicians and Surgeons. An internship at Cedars-Sinai Medical Center in Los Angeles was followed by a residency at the Hospital for Special Surgery in New York, then a fellowship in arthritis and implant surgery at the Kerlan-Jobe Clinic in Los Angeles. He is currently Clinical Chief of Orthopedics at Cedars-Sinai Medical Center in Los Angeles. He takes pride in being a surgeon, an inventor with six patents for surgical tools, an award-winning sculptor, and a surfer. He lives in Encino, California, with his wife and daughter.

Lynda Huey

Lynda Huey was born and raised in Northern California where she was educated at San Jose State University. She taught and coached at California Polytechnic State University, Oberlin College, Los Angeles City College, Santa Monica College, and UCLA. She moved to Southern California in 1975 for competition in track and field and beach volleyball and to be near Wilt Chamberlain who became her long-time traveling companion. Her autobiography *A Running Start: An Athlete, A Woman* was published in 1976 and her first water exercise book *The Waterpower Workout* was published in 1986. Her third book, *The Complete Waterpower Workout Book* published in 1993, is in its ninth printing and has been translated into German and Spanish. In 1999 she opened **CompletePT Pool & Land Physical** Therapy in Los Angeles. Huey is a world-renowned lecturer and leader in the water exercise and therapy